

Privacy Policy

General

We understand the value of your personal information and we respect your right to privacy. We are committed to maintaining your confidence and trust. This commitment includes protecting the personal information that we obtain from you and as such your personal information will not be sold, exchanged, transferred, or given to any other company for any reason other than for the purpose of delivering the purchased product or service requested.

Website usage information

Our web server automatically collects and aggregates information about your visit to our website, including your IP address, service provider, browser type, domain names of referring websites, operating system, pages accessed on our website, and the date and time of your access. This information is not personally identifiable. We analyze this aggregated information in an effort to optimize your experience and enhance your time spent with us on line.

Customers will not receive any email communication from us unless the customer consents to solicitation when creating an account. All support emails (or tickets) will be given a unique tracking reference number and closed once the issue has been resolved or if we receive no further response from the customer within a predefined period. If the customer does consent to receive email from us, we will provide a simple unsubscribe option in every email or the customer can edit their account details to remove consent.

Use of Information we collect

We use your personal information in several ways:

To fulfill your requests and process your transactions.

To respond to your email messages.

To support your customer relationship with us.

Links to third party websites

Websites accessed from us via hyperlinks or links to other sites may be governed by privacy policies and practices that differ from this Policy. The information practices of other third party websites linked to www.pikomobile.com are not covered by this Policy. You are encouraged to become familiar with the privacy policies and practices of every website you visit prior to disclosing any personal information.

Third Party Relationships

We occasionally hire other companies to provide limited services on behalf of piko Mobile, including shipping purchases, administering customer surveys and undertaking financial services associated with the sale of products on our website. We will only provide such companies with the personal information that they need to deliver the service that we have requested of them. They are prohibited from using the personal information that we provide to them for any other purpose and we make reasonable efforts to ensure that all third parties with whom we share personal information undertake to adhere to this Policy. We do not otherwise share your personal information with third parties, unless you have granted us permission to do so.

We may disclose or use your personal information when we, in good faith, believe that either the law requires us to do so, or when such action is necessary to protect or defend piko Mobile's rights or property.

Security of Personal Information

We store your personal information in a secure location that is accessible only by designated staff. We make reasonable efforts to protect your personal information from loss, misuse, unauthorized access or disclosure, alteration or destruction. In addition, we use a secure server to protect the safety and security of transactions over the Internet involving personal information.

Changes to this Privacy Policy

We may modify or amend this Policy from time to time. In an effort to keep you informed of changes to this Policy, we will indicate the effective date of the currently posted policy at the top of the Policy. Changes to this Policy will not affect our use of previously provided personal information. No personal information provided by you under the terms of this Policy (or any prior version of this Policy) will be used in a manner that is materially inconsistent with it, without your prior written permission.

Acceptance of this policy

By using our website, you signify your acceptance of this Policy, as amended from time to time in accordance with the above. If you do not agree with the terms and conditions contained in this Policy, please do not use this website.